



**CAPACITY  
BUILDING  
COMMISSION**

# CBC – CSTI Quarterly Newsletter

January 2023



<https://in.linkedin.com/company/capacity-building-commission>



<https://cbc.gov.in/>

## Message from the Commission

The Capacity Building Commission (CBC) was constituted through the Gazette of India on 1 April 2021. The Commission's role is to determine roll out strategy of National Programme for Civil Services Capacity Building (NPCSCB) - Mission Karmayogi. As custodian of the civil services capacity building ecosystem in India, the Commission works with both the supply and demand side actors. The supply side includes reforming and strengthening civil service training institutions (CSTIs). The demand side includes facilitating preparation of Annual Capacity Building Plan, and training citizen facing officers.

The Hon'ble Minister of State, Dr. Jitendra Singh, on 18th July 2022, launched the National Standards for Civil Service Training Institutions (NSCSTI). First of its kind in the world, NSCSTI will enable institutes to baseline current capacity and will also set aspirations for training institutions to strive towards excellence. ~60 institutes have registered on the NSCSTI portal and are at various stages in the process to baseline on the standards.

Another important role of CBC is to develop Annual Capacity Building Plans (ACBPs) for 60 Ministries, 93 Departments, and 2000+ Organizations (MDOs). Presently, 2 Ministries have already launched their plans. The 2 Ministries are Ministry of Food Processing Industries, and Ministry of Ports, Shipping and Waterways. Further, 31 plans are under preparation.

To take his forward on a larger scale, on 1st December 2022, the Cabinet Secretary inaugurated the workshop on ACBP and launched the ACBP Approach paper, at Vigyan Bhawan in the presence

of 50+ Secretaries of the Government of India, and external consultants. The consultants will collaboratively develop ACBPs for 90+ MDOs in the Center.

Further, the Commission is engaged with 37 Central Ministries, 5 States, 2 lakh teachers at the district level, 4 ULBs, and 30 Lakh Panchayati Raj officials for capacity building. The Commission has enabled training for 99,760 personnel to date, through ACBPs, large-scale citizen centric trainings, and other training initiatives. 43 external partners have been engaged by for various initiatives. Under knowledge creation, 6 trainings have been designed, and 574 administrative best practices have been identified. CBC has implemented multiple interventions based on the PMO requests, such as Police training, OSD training, etc., in the capacity building space. The Commission has facilitated multiple events (CTI roundtable, NSCSTI workshop, ACBP launch, etc.) that also encourage interactions among the actors of ecosystem. These events play catalysts in developing and sustaining collaborations in the ecosystem.

This Newsletter is an initiative of CBC to generate awareness about the trends and best practices in civil service capacity building. It is envisaged as a forum to exchange information and ideas on different initiatives, future action plans, upcoming events, milestones and best practices among CSTIs. We hope that the newsletter shall serve to increase collaboration and exchange learnings among all civil service training institutions in India.

## CBC events/ initiatives

### Upcoming events planned by CBC in the next quarter

- On-site assessments of 25 CTIs
- Launch of technology courses for CSTIs to hone their skills in upcoming technology innovations
  - Data Driven Decision making
  - Drones
  - AI for Good Governance
  - Blockchain for secure transactions and record
- Multiple rounds of Deepening of Aptitude, Knowledge, Skill, Handiness & Ability (DAKSHTA) for various Ministries, Departments and Organizations (MDOs), to build functional competency courses hosted on the i-GoT platform
- Finalization of ACBPs of 60 Central Ministries

### Guidance documents by Sub-committees

A roundtable was held with directors of the 25 Central Training Institutions in October 2021, chaired by Hon'ble Dr Jitendra Singh. This was the beginning of the NSCSTI journey. Subsequently, 6 sub-committees were created on key focus areas with CTI directors, CBC representatives as members. These were **Training Needs Assessment (TNA), Faculty Development, Phygital, Knowledge Sharing, Impact Assessment, and Governance.**

Lead by the committees, six sub-committee guidance reports were prepared for CSTIs. This was an outcome of brainstorming among directors of institutes with CBC. Documents developed are:

- 1. Identification of Training Needs** and linking it to course design: It includes approach and methodology for conducting TNA
- 2. Faculty selection, onboarding and development:** This guidance document includes competency framework to ensure that civil

servants have the requisite knowledge, skills, and attitude to effectively perform the entrusted functions.

- 3. Transforming to a Phygital World of Capacity Building:** Provided guidance to develop a roadmap to enable creation of digital and e-learning resources
- 4. Promotion of Knowledge Sharing** and creation of Knowledge Repository: Guidance document to enable organizations to create and maintain knowledge repositories.
- 5. Effective Assessment** of conducted Trainings: The document maps the pre, mid & post assessment mechanisms of training and templates for evaluation tools.
- 6. Governance:** It includes model policy guidelines on governance arrangements at CSTIs and a methodology to form a robust framework to link autonomy with accountability and outcomes.

# CBC-CSTI Quarterly Newsletter

## Linked In Highlights



Capacity Building Commission

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Capacity Building Commission, taking Hon'ble Prime Minister **Narendra Modi**'s vision to improve the human resource management practices in **Government of India** forward through **#missionkarmayogi**, organised a workshop at **#vigyan #bhavan**.

[Link to the post](#)



Capacity Building Commission

4,602 followers

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3w • 🌐

"**#India** is building a robust civil services brick-by-brick to exploit the public policy solutions for addressing public services challenges on the bedrock of digital public good it has created."

Capacity Building Commission Secretary, **Hemang Jani** talks about the importance of **#futureready #civilservice**.

[Link to the post](#)



Capacity Building Commission

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We welcomed **Melinda French Gates** to our office today for an interactive session and discussion on the **#capacitybuilding** efforts of **Government of India**.

Taking Hon. Prime Minister **Narendra Modi**'s vision of capacity building forward, we are delighted to partner with such an esteemed organisation, working together to create 75 courses for the **#iGOT** platform. **#BMGF** will also support initiatives and knowledge sharing on impact assessment, science & technology, women & child development and teaching gender mainstreaming for the various departments of Government of India.

[Link to the post](#)



Capacity Building Commission

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Capacity Building Commission held a **#workshop** with all external partners working with **#ministries, #departments** and **#organisations** within the **Government of India** on Annual Capacity Building Plans.

[Link to the post](#)

## CSTI Corner

### From the CSTIs



#### National Academy of Direct Taxes (NADT)

- [About the Institute](#)
- [Knowledge Management & Capacity Building at NADT](#)
- [Residential Senior Leadership program](#)



#### National Academy of Customs, Indirect Taxes and Narcotics (NACIN)

- [About the Institute](#)
- [Celebrating 60 years of Customs Act 1962](#)
- Past events/initiatives by NACIN:
  - [All-India workshop on "Training Needs Analysis – Consultancy Skills \(TOT\)"](#)
  - [Operational Awareness Training of Systems](#)
  - [Specialized training on Intelligence, Information and Investigations \(3-Is\)](#)
  - [CBIC and Risk Management: Emerging trends and tools](#)

## Trainee Corner



*"Understood how to approach our customers with humbleness and tangible and intangible satisfaction of the passengers. Solution-oriented approach "*  
- Indian Railways- Your Caring and Steadfast Companion



*"Understood how to conduct analysis on noting and drafting "*  
- Himanshu Joshi, ASO- Min of Defense attending Capacity Building Program at Institute of Secretariat Training & Management (ISTM)

# CBC-CSTI Quarterly Newsletter

## Progress on iGOT and NSCSTI

A comprehensive online platform for the officials is developed by National Programme for Civil Services Capacity Building (NPCSCB) to provide online, face-to-face and blended learning and manage lifelong learning records. The platform is for the ease to access learning anytime, anywhere and any device.

**305**  
Modules available

**31**  
Organizations  
have contributed

### iGOT catalogue

#### Domain Competencies

*iGOT Karmayogi*

Course Name	Organization
1 . Understanding Financial Position of an organization	Lal Bahadur Shastri National Academy Of Administration (LBSNAA)
2. Techniques of Mapping in Flood Basalt Provinces	Ministry of Mines
3. Basics of e-Governance & Digital India	Indian Institute of Public Administration
4. Safety, accident prevention & disaster management	Ministry of Road Transport and Highways
5. Understanding the Telecommunications Licensing regime	National Institute of Communication Finance

#### Functional Competencies

Course Name	Organization
1 . Geographical Information System	Department of Space
2. How to develop content for iGOT Karmayogi platform	DoPT
3. Basics of e-Governance & Digital India	Indian Institute of Public Administration
4. Tackling Violence Against Women and Girls	World Bank
5. Introduction to Emerging Technologies	Capacity Building Commission

#### Behavioural Competencies

Course Name	Organization
1 . Stress Management	Indian Institute of Public Administration
2. Increasing your Emotional Quotient	The Art of Living
3. Self Leadership	
4. Tackling Violence Against Women and Girls	The World Bank
5. Development of Attitude, Knowledge, Skill for Holistic Transformation in Administration (DAKSHTA)	Institute of Secretariat Training and Management

Non-Exhaustive. Full list of iGOT catalogue linked

### NSCSTI Progress of 93 institutes

**8**

Registrations  
Completed

**25**

At Application  
Stage

**31**

Self-assessment  
completed

Status as on 27<sup>th</sup> January 2023

## CSTI Corner - National Academy of Direct Taxes (NADT)

### Know your Institute

Training in the Income Tax Department began with the recruitment of the first batch of Income Tax Officers (Class-I) in 1945, whose training was held at the Income Tax Office at Queen's Road, Bombay. Shri V.R. Akerkar was in-charge of training till 1949. The training set up was shifted to Kolkata in 1950 and to Nagpur in 1957, where 10<sup>th</sup> batch trained in a room carved out by partitioning the office of the Income Tax Officer (Headquarters). Subsequently, the classes were shifted to MLAs Rest House at Civil Lines, Nagpur, and the training institution was christened the Income Tax Officers' Training College. In 1965, the post of

Commissioner of Income Tax (Training) was created, and in 1969, the institute was named IRS(DT) Staff College.

Under the leadership of Shri V.R. Bapat, Commissioner of Income-tax (Training) a Vision Document was prepared in 1971, and various developments took place, culminating in the grant of a dedicated premise and renaming of the institution to the National Academy of Direct Taxes. Shri R. Venkataraman, the then Finance Minister inaugurated the new campus on 8th November 1981.



Source: <https://www.nadt.gov.in/ViewCampus.aspx>

### Trainee Profile

The flagship course of NADT is a 16-month Induction Course for the directly recruited officers of the [Indian Revenue Service](#). The training is designed to impart the domain knowledge and skills for effective functioning as tax administrators. In addition, the Academy conducts Orientation Program for the officers promoted as Assistant Commissioners of Income-tax, and various short specialized refresher courses, seminars and workshops for in-service officers. It also conducts courses for officers of other services on demand, as well as international courses when so mandated by the higher authorities.

## Knowledge Management & Capacity Building at NADT

Knowledge Management and Capacity Building are two common terms. These terms overlap to some extent and sometimes can even be used interchangeably. In this article, we try to analyze, how the two terms apply to the training activities conducted in the National Academy of Direct Taxes (NADT), Nagpur.

Knowledge Management includes creation, dissemination and application of knowledge. Knowledge can arise from data and information, as illustrated by research. However, knowledge is also gained from practice and experience. In real life, groundbreaking discoveries are far and few and most of the time, knowledge creation happens slowly in an incremental manner, with every new piece adding or refining what already exists.

For knowledge management, NADT is one of the primary means of disseminating domain specific knowledge relating to direct tax administration, which is generally not available in the marketplace. In addition, it also facilitates incremental process of knowledge creation through the exchange of insights. Here one must add that there are other means of knowledge management in the Department, like manuals, instructions, circulars and case laws, all of which complement the

processes at NADT and generally facilitate sharing of explicit knowledge. However, when it comes to tacit and embedded knowledge, they are not comparable alternatives to the interactive academic programs at NADT. The serving officers come together and share these insights in a structured manner.

Course for Internal Revenue Service (IRS) (IT) officers conducted at NADT is instrumental in imparting basic skills required by a tax officer. These skills are subsequently further augmented and refined in the field by work experience. An equally important and challenging task of NADT is to inculcate appropriate mindsets and attitudes in the officers undergoing training. For this purpose, the conduct of trainee officers is observed and supplemented by a process of constant guidance and nudging.

To sum up, dissemination of tacit and embedded knowledge is one of the primary roles of NADT in knowledge management, and along with inculcation of appropriate mindsets and attitudes, forms an essential ingredient of capacity building. While the latter is achieved mainly through the 16-month Induction Training Program for newly recruited IRS (IT) officers, the former is sought to be achieved by face to face, interactive programs for in-service officers.



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## Residential Senior Leadership program

A residential Senior Leadership program was organized by the National Academy of Direct Taxes (NADT), Nagpur for the senior officers of the Commonwealth Association of Tax Administrators (CATA) in collaboration with Her Majesty's Revenue & Customs (HMRC) between 5<sup>th</sup> to 14<sup>th</sup> September 2022. The course was brought together 30 senior officers from tax authorities across the Commonwealth, including India, to share experiences and expertise.

The program was conducted under the guidance of Resource persons from HMRC. The program primarily consisted interactive group activities. The Keynote Address of the program was delivered by the Principal Director General (Training), NADT. In addition to the regular classroom sessions, a local excursion in Nagpur was also organized as part of the program, wherein the participants were exposed to Indian culture. The program received a positive feedback from the participants.



Participants of Commonwealth Association of Tax Administrators (CATA) Senior Leadership Program at NADT, with Faculty members



Class-room discussions in the CATA Senior Leadership Program at NADT



Participants of CATA SLP Program during a local visit in Nagpur

## CSTI Corner - National Academy of Customs, Indirect Taxes and Narcotics

### Know your Institute

The National Academy of Customs, Indirect Taxes and Narcotics (NACIN) is the apex institution of the Government of India for capacity building in the field of indirect taxation, with headquarters in Faridabad, Haryana.

Specifically, the training activities fall in the areas of Indirect Taxes (Customs, Central Excise, Goods & Services Tax) and Narcotics Control administration. The Academy operates under the administrative control of the Central Board of Indirect Taxes and Customs (CBIC), Department of Revenue, Ministry of Finance, New Delhi and has its headquarters at Faridabad, Haryana.

[The new NACIN Complex](#) at Palasamudram, Andhra Pradesh, spread across 500 acres of land, will be completed next year. Looking back, the academy is a rock-solid launch-pad for their services' careers and fostering a spirit of camaraderie and bonhomie. It is a living institution, shaped by the officers of this department and guided by the



overarching spirit of service to the nation.

### Trainee Profile

#### Induction trainings for IRS Officers

NACIN's flagship programme is training direct recruit (IRS) Custom and Indirect Taxes (C&IT) officers. Over the last two decades, NACIN has been conducting professional training programme for direct recruit IRS Customs & Central Excise (C&CE) officers. The year-long programme starts in the month of December each year, after completion of three months' Foundation Course of the officer trainees at Lal Bahadur Shastri National Academy of Administration. Officer trainees are trained in the administration of Customs, Central Excise and Goods & Services Tax (GST) through a combination of classroom sessions and visits to various field formations across the length and breadth of the country. In addition, short visits are organized to other prominent agencies and institutions such as S.V.P. National Police Academy, NADT, Wildlife Institute of India, Coast Guard etc.



## **Drug Law Enforcement**

NACIN is also designated as the Nodal agency for capacity building on Drug Law Enforcement in India under the National Drug Policy of India and collaborates with various national drug enforcement agencies in the field of capacity building.

## **In Service training**

In-service training programs are organized in the field of Customs, Goods & Services Tax (GST), Drug laws, Green Customs, Cyber Security, Anti-money laundering, Weapons of Mass Destruction, Fake Indian Currency Notes, Ozone Depleting Substances, Intellectual Property Rights, among other subjects. NACIN has played a key role in capacity building in the area of GST, enabling the field officers to develop requisite skills for keeping pace with the current international developments and the changing tax administration scenario in the country. In the GST era, NACIN is the only Academy of its kind in India that provides regular training to not only the officers and staff of CBIC, but also to GST officers/ officials of 28 States and 8 Union Territories. NACIN has also been mandated to provide GST training to representatives of trade bodies and trade professionals.

## **International Cooperation and Training (ICT)**

NACIN has a strong [international presence](#). It is an accredited Regional Training Centre of World Customs Organization (WCO) for Asia/Pacific since 2004. In May 2019 Bengaluru Zonal Campus of NACIN has also been accredited as WCO Regional Training center for Asia/Pacific region. NACIN conducts various programs in the field of environment protection in collaboration with the United Nations Environment Program. In addition, NACIN collaborates with the United Nations Office on Drugs and Crime (UNODC) for capacity building on drug law enforcement. NACIN has been identified as the training center on Customs matter for the South Asia Sub-Regional Economic Cooperation (SASEC) countries. The Government of India has entrusted NACIN with the responsibilities of knowledge exchange and experience sharing with various countries across the globe.

# CBC-CSTI Quarterly Newsletter

## Celebration of 60 years of Customs Act 1962

The Central Board of Indirect Taxes and Customs (CBIC), Government of India, celebrated the completion of 60 years of Customs Act, '62 in a series of events to mark the enactment of the Act. It was enacted on 13 December 1962 and came into force on 1 February 1963. CBIC and its field formations celebrated 60-years of the Act, in the week starting 05 December 2022, by organizing public events to create awareness amongst the public and spread information about the initiatives of Indian Customs under the Act. The Act has been in the forefront of providing economic, environmental, intellectual, social and national security to the nation through sea, air and land borders. Living up to its logo, "**Sevrath Raksharth**", the Indian Customs through the Customs Act has constantly reinvented itself to stand to the challenges that have come along the way in facilitating trade and protecting the nation as sentinels of economic security. The role of technology in the constant reinvention has been quite remarkable.

**Anant se Turrant tak** was the main theme for the week-long Diamond Jubilee Celebrations. Staring from use of Sperry systems for data entry purposes which began in 1995 to Turrant customs i.e., faceless, paperless and contact less experience for the tax payers, the endless series of reforms involving integrated risk management framework for faster clearance mechanism, SWIFT, streamlining logistics, easing the transit process with Electronic Cargo Tracking

System (ECTS) have been the hallmarks of the journey. Going forward, emerging technologies provide the department the mantra to make further strides in bringing about a digital transformation in Customs clearance processes. The endeavor of Indian Customs shall always be to create an even simpler, more transparent and facilitative environment for cross border clearance for the trade and industry without compromising on enforcement. We are aiming at automation in bond management, manifest processing, data exchange, revamped Indian Customs Electronic Gateway (ICEGATE) portal, use of non-intrusive technologies for examination and screening of goods and also the use of Internet of Things (IOT) in monitoring the physical movement of goods and containers. This occasion saw the release of Mascot for India Customs.

This mascot (Officer Hans) is the majestic blue Swan which symbolizes purity and knowledge of Customs. The ability of the bird to extract milk from a mixture of milk and water represents the ability of Customs to differentiate between good and evil and to identify and prevent illicit activities of smuggling, narcotics, duty evasion etc



CELEBRATING 60 YEARS OF CUSTOMS ACT, 1962

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## Celebration of 60 years of Customs Act 1962



A Medallion for Customs was also released. All modes of transport whether sea, air or land are represented in the medallion along with tricolour to depict the dedication of Customs to nation building and facilitation of all Export Import EXIM trade

# CBC-CSTI Quarterly Newsletter

## International partners of NACIN

Collaboration with	Since	Details
	2003	<ul style="list-style-type: none"> <li>Designated as UNEP Ozone Action Programme's Regional Capacity Building Partner &amp; Collaboration Centre for "Green Customs"</li> </ul>
	2004 2019	<ul style="list-style-type: none"> <li>NACIN accredited as WCO Regional Training Centre</li> <li>NACIN Zonal Campus Bengaluru also accredited as WCO RTC</li> </ul>
	2008	<ul style="list-style-type: none"> <li>Cooperation with Russian Customs Academy through mutual exchange of faculty, experts and trainees.</li> </ul>
	2010	<ul style="list-style-type: none"> <li>UNODC's Regional Partner under Project XSA/J81 for "Strengthening Drug Law Enforcement Capacities in South Asia".</li> </ul>
	2017	<ul style="list-style-type: none"> <li>Designated as resource centre for SASEC countries by ADB to undertake capacity building</li> </ul>
	2019	<ul style="list-style-type: none"> <li>MoU signed with Maldives Customs Service for capacity building of Maldives Customs</li> </ul>

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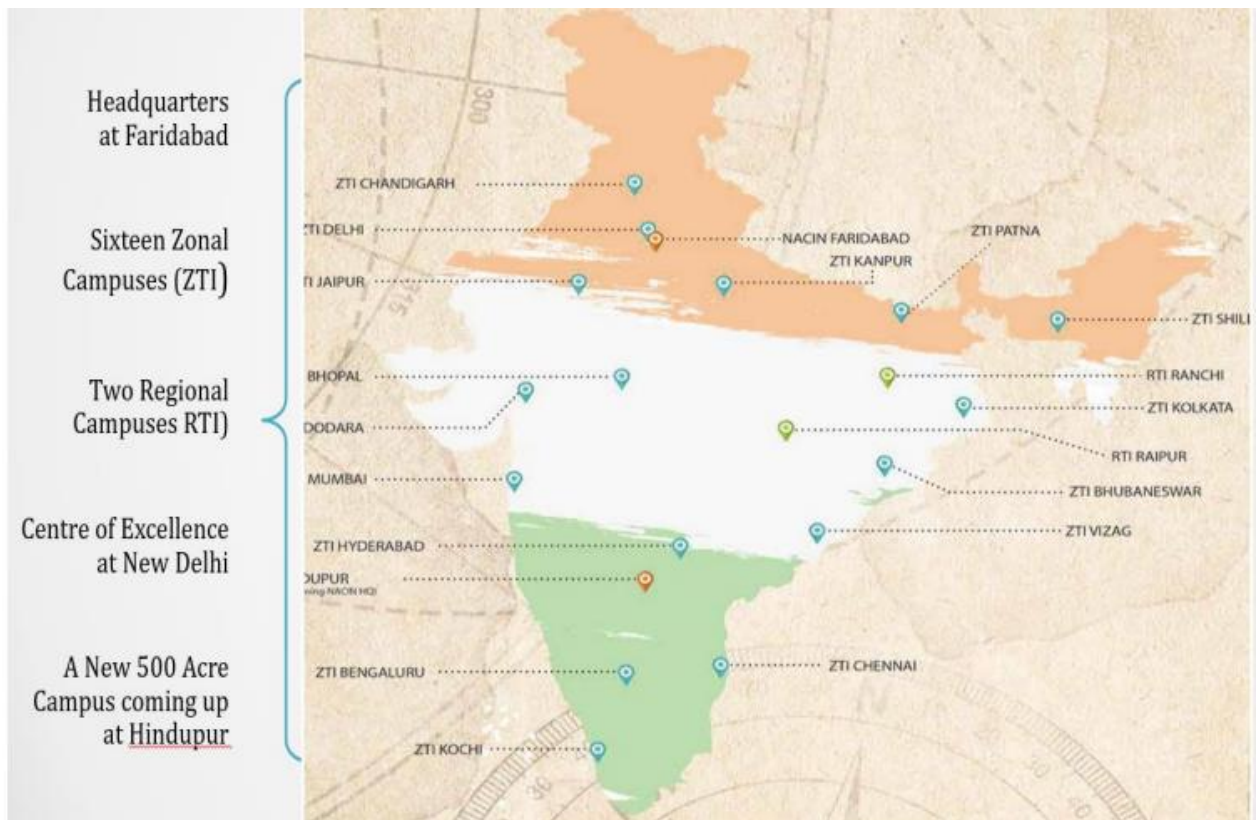
## List of eminent faculties

1	Sh. Hasantha Kaushalya, WCO Expert	18	Shri Rajesh Kumar Gupta, Chief General Manager, IBBI
2	Sh. Lalitha Weershinghe, WCO, Expert	19	Sh. Sanjay Kumar Jain (IPS), IG
3	Sh. Anur Ibrahim, WCO Expert	20	Smt. Sarasu Easter Thomas, Professor NLIU Bangalore
4	Sh. Atul Karwal, DG, NDRF	21	Dr. Atul Ambekar, Professor, AIIMS, New Delhi
5	Sh. Atul Bagai, UNEP	22	Sh. P. S. Gulati, Drug Law Enforcement Expert, Project Officer, UNODC
6	Sh. Jayant Mishra, Consultant, UNODC	23	Sh. Rujutha Diwekar, Dietician and Wellness life Expert
7	Major General Vetsop Namgyel Ambassador of Bhutan to India	24	Captain Kapil Chaudhary, Jt. Secretary, CBIC
8	Sh. Amitabh Kant, India's G-20 Sherpa	25	Sh. Sachin Jain, Dy. Dire. Gen, NCB (Hqrs)
9	Sh. Balasubramaniam, Member, CBC	26	Sh. R.N. Srivastava, Commissioner (On deputation to INCB), Vienna
10	Sh. Bikhchandani, Director, Infoedge.com	27	MR. Ankush Salame, Customs Authority, Advance ruling
11	Sh. Mariya Dudi, Defence Minister of Republic of Maldives	28	Sh. Yogendra Garg, IRS, Chief Commissioner
12	Dr. Anita Sumanth, Hon'ble Justice Madras High Court	29	Sh. Upendra Gupta, IRS, Pr. ADG
13	Sh. G. Raghuram, Hon'ble Justice, Former Judge Andhra Pradesh, High Court	30	Sh. Vivek Chaturvedi, IRS, Pr. ADG, DGARM
14	Sh. Shirish Kulkarni, VC, Vallabh Vidyanagar University	31	Sh. Govind Krishna Dixit, ADG
15	Dr. Vineet Kothari, Hon'ble Justice, Former Judge, Gujarat High Court	32	Sh. Satyendra Mathuria, ADG, DGGI, New Delhi
16	Sh. Atul Pandey, Professor, NLIU, Bhopal	33	Sh. Vijay Singh Chauhan, Commissioner, ICD, New Delhi
17	Ms. Tilotama Varma, Additional Director (IPS)WCCB	34	Sh. A.K. Singh, IRS (Retd)

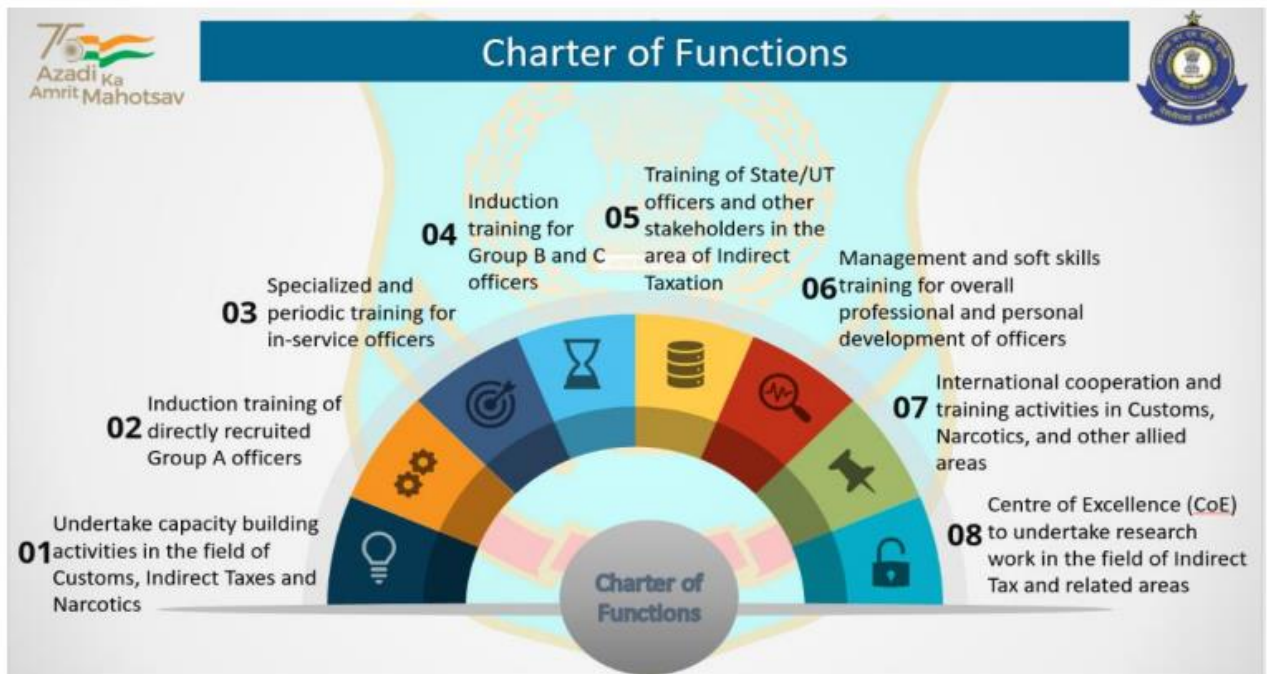


# CBC-CSTI Quarterly Newsletter

## The geographical spread of NACIN



## Charter of functions in NACIN



ZTI- Zonal Training Institute  
RTI- Regional Training Institute

## CBC-CSTI Quarterly Newsletter

### Past events/initiatives at NACIN

- A 6-day all-India workshop on “**Training Needs Analysis – Consultancy Skills (TOT)**” was held at ZTI Hyderabad. Senior officers from many ZTIs participated in the workshop from 17th-22nd Oct 22.



- DG Systems and ZTI NACIN Delhi organized a first-of-its-kind two-day “**Operational Awareness Training of Systems**” for System Managers/Nodal Officers to provide a holistic understanding of the present IT landscape of CBIC. Pr. DG Systems Sh. S R Baruah inaugurated the program.



# CBC-CSTI Quarterly Newsletter

## Past events/initiatives at NACIN

- Post Graduate Diploma Course in Cyber Law and Cyber Forensics in collaboration with NLIU, Bhopal from 14th November,2022



- Mid Career Training Programme Phase - IV, 2022-23 was inaugurated today by ADG NACIN Hyderabad, Shri G. Sreenivasa Rao at ISB Hyderabad. The programme is organized by NACIN Faridabad.



# CBC-CSTI Quarterly Newsletter

## Past events/initiatives at NACIN

- Specialized training on " Intelligence, Information and Investigations(3-Is)" of Maldives Customs Service from 26<sup>th</sup> to 30<sup>th</sup> September 2022



- National Training on " CBIC and Risk Management: Emerging trends and tools" on 20 – 21 October 2022



# CBC-CSTI Quarterly Newsletter

## Past events/initiatives at NACIN

- " Cities Training Workshop" under the AGEIS of the WCO INAMA Project on 31 October-4 November, 2022



The photograph shows a group of approximately 20 individuals, including men and women in professional attire, posing for a group photo. They are arranged in two rows: some are seated on a red carpeted staircase, while others stand behind them. The background features a large wall with the NACIN logo and text in Hindi and English. To the right, a digital display board shows information related to the workshop.

**भारत सरकार**  
**राष्ट्रीय सीमा शुल्क, अप्रत्यक्ष कर एवं नार्कोटिक्स अकादमी**  
नासिन कॉम्प्लेक्स, सेक्टर-29, फरीदाबाद-121008  
Government of India  
**NATIONAL ACADEMY OF CUSTOMS, INDIRECT TAXES & NARCOTICS**  
NACIN Complex, Sector-29, Faridabad-121008

**WORLD CUSTOMS ORGANIZATION**  
ORGANISATION MONDIALE DES DOUANES

**“CITES TRAINING WORKSHOP”**  
**UNDER THE AEGIS OF THE WCO INAMA PROJECT**  
**31<sup>st</sup> OCTOBER TO 4<sup>th</sup> NOVEMBER, 2022**

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## Past training program at NACIN Faridabad

Sl. No.	Name of the training	Mode of the training	Date
1.	Person with special abilities (Divyaang): Personal, Social and Legal Issues	Online	14.12.2022
2.	Superannuation: Health & Wealth Management	Physical	28.12.2022 to 29.12.2022
3.	RM Mission at NACIN, Mumbai - WCO INAMA Project	Physical	12.12.2022 to 16.12.2022
4.	Training program for DNC Bangladesh	Physical	09.12.2022 to 13.12.2022
5.	WCO ROCB Workshop on Middle Management Development (MMD) at NACIN Faridabad	Physical	16.01.2023 to 20.01.2023
6	Data Management Training	Online	12.12.2022
7	Governance in Age of New India (Civil Servants, Code of Conduct and Public image of Government)	online	15.12.2022
8.	Digital Evidences & Forensics	Physical	20.12.2022 to 21.12.2022
9	Anti-profiteering as consumer rights protection measure	online	23.12.2022