

Govt. of India
Capacity Building Commission

RFE for Empanelment of Suitable Agencies for Assessment & Accreditation of various Central and Administrative Training Institutes Pan-India.

RFE No. 03-27/2021-CBC dated 27th October 2023

PRE-BID QUERIES AND RESPONSES

Sl. No.	Section Name & No.	Page No.	Statement as per tender document	Query by bidder	Reason for query	CBC Responses
1	2. DATA SHEET	7	Last date of bid submission (E-file 1, 2, 3 & 4) - 20th November 2023 - 4 PM	It is requested that the last date for submission may be extended by 2 weeks.	The addition time will enable agencies to seek the relevant internal approvals and prepare a robust response.	Refer Corrigendum
2	2. DATA SHEET	8	Performance Bank Guarantee will need to be submitted by the bidder to the CBC for the percentage, as admissible, of the total work order/ contract value issued/ signed by the CBC	Request CBC to share an indicative percentage for the PBG amount.	The details will enable agencies to seek the relevant internal approvals.	It may be between 3-10%, shall be conveyed at the time of issuance of Work Order
3	3.1 ASSESSMENT FRAMEWORK	9	The Standards framework developed has 8 pillars. Each pillar consists of a set of metrics. The framework is designed to enable evaluation based on each metric across five progressive stages of maturity	It is requested that additional details of the of the framework and its metrics may be shared.	The details will enable agencies to calculate the bid amount in a better manner.	All the relevant details of the framework may be found at www.nscsti.org
	7. PRE-QUALIFICATION CRITERIA		The Bidder must have a minimum average turnover of INR 03.00 crore in any three	It is proposed that the clause may be modified as follows: The Bidder must have a minimum average turnover of INR 10.00 crore in any three financial years in the last four	The updated minimum average turnover criteria shall enable CBC to invite applications from credible bidders	No change in this clause

4		14	financial years in the last four financial years ending 2022-23.	financial years ending 2022-23.		
5	7. PRE-QUALIFICATION CRITERIA	15	The bidder should have experience in conducting accreditation of at least 10 Training/ Educational Institutes which come under the purview of the Central/ State Government of India; or training institution of Navratna/ Maharatna PSU in the past 5 years.	It is proposed that training centres established under PPP mode / Govt. financed training centres may also be allowed	The inclusion will broaden the scope for the agencies without diluting the evaluation criteria much	Refer corrigendum.
6	8. PROPOSED METHODOLOGY AND CRITERIA FOR EVALUATION OF PROPOSALS	16	Certification/ Degree in assessment/ evaluation/ course design/ accreditation/ monitoring- 1 mark.	It is proposed that the criteria may be relaxed to research related degrees such as MBA/ PhD.	The criteria may be slightly restrictive considering certification /Degree in assessment/ evaluation/ course design / accreditation / monitoring are not common in India	Refer Corrigendum
7	8. PROPOSED METHODOLOGY AND CRITERIA FOR EVALUATION OF PROPOSALS	16	Maximum number of sample units in executing survey/ market research/ third-party audit/ geo- tagging/ certification/ assessment/ accreditation related projects in a single project in last 7 years-	It is proposed that the criteria may be modified as follows: Maximum number of sample units in executing geo-tagging/ certification/ assessment/ accreditation related projects in a single project in last 7 years-	Survey/ market research/ third-party audit are very broad and may dilute the evaluation criteria. Projects with little relevance with the scope of work may also fall under these categories	No change in this clause

8	8. PROPOSED METHODOLOGY AND CRITERIA FOR EVALUATION OF PROPOSALS	17	2. With regard to the CVs/ Resumes to be provided against Sr. No. A & B in the aforementioned technical evaluation criteria, the bidder has to give an undertaking on the company's letterhead signed and stamped by the authorized signatory stating that only the key personnel showcased in the technical proposal against this tender document shall be deployed while executing the work under this tender document.	It is requested that the clause may be relaxed in case of conditions beyond the control of agency such as resignation, medical emergency etc.	This will avoid the agency to provide any undertaking with clauses beyond its control	Refer Corrigendum
9	9. ESTIMATED PAYMENT TERMS	18	Minimum 30% implementation of the QIP plan, to be validated by A2, 3 months post preparation of the QIP plan - 30%	It is proposed that the clause may be modified as follows: Minimum 30% implementation of the QIP plan, to be validated by A2, 3 months post preparation of the QIP plan - 10%	As the implementation of QIP plan has external dependency, it is proposed that the percentage of payment linked to the deliverable may be reduced from 30% to 10%. Otherwise this poses a huge delivery and payment realization risk for the agencies.	No change in this clause
10	Clause no. 7 Point No. 1		No consortiums or joint venture is allowed	Annexure-13 shows consortium/ partnership deed	Need clarity	Refer Corrigendum
11	8. PROPOSED METHODOLOGY AND CRITERIA FOR EVALUATION OF PROPOSALS # A		Proposed manpower (Project Lead) – Employee should be on pay roll at the time of bidding Operations/Program Management Head –MBA or other relevant Post Graduate Degree Certification/ Degree in assessment/ evaluation/ course design/ accreditation/ monitoring- 1 mark. With than 7-10 years of experience– 5 marks	Is it possible experience will be 5 yrs.	10yrs are a long time	Refer Corrigendum

			More than 10 years of experience – 5 marks + 1 mark for each year of additional experience (up-to maximum of total 9 marks)			
12	8. PROPOSED METHODOLOGY AND CRITERIA FOR EVALUATION OF PROPOSALS # A		<p>Maximum number of sample units in executing survey/ market research/ third- party audit/ geo-tagging/ certification/ assessment/ accreditation related projects in a single project in last 7 years-</p> <p>i 30 to 60- 6 marks</p> <p>ii 61 – 100- 10 marks</p> <p>iii. 101 and above- 16 marks</p>	What about point i., ii, iii. Is it the number of Work Order	Points not clear	Points i, ii, iii represents the number of sample units in a single project/ work order issued to the bidding agency by the client. For maximum marks, 101 or more number is samples are required.
13	7. PRE-QUALIFICATION CRITERIA	15	Must have hands on experience in Assessment and/ or Accreditation of Training/ Educational Institutes since (at least) the year 2018.	It is kindly requested to consider the projects which completed or started before the year 2018.	Due to COVID-19 most of the agencies were closed due to lockdown restrictions so, It is difficult to find projects under the given time-span.	No change in this clause
14	7. PRE-QUALIFICATION CRITERIA	15	The bidder should have experience in conducting accreditation of at least 10 Training/ Educational Institutes which come under the purview of the Central/State Government of India; or training institution of Navratna/ Maharatna PSU in the past 5 years.	As it is Assessment & Accreditation Project so, kindly request you to consider experience in Assessment as well of 10 Training/ Educational Institutes.	As it is Assessment & Accreditation Project. Kindly consider the experience in assessment as well.	Refer Corrigendum

15	9. ESTIMATE D PAYMENT TERMS	18	Bidder has to quote all-inclusive price including GST while making financial offer in bid. However, GST shall be reimbursed at actuals as per prevailing GST rates.	This is to bring to your notice that GST shouldn't be reimbursed but must be paid separately.	As per Government Guidelines there is no provision for reimbursable. It is Kindly requested that GST must be paid separately. Kindly make changes accordingly.	It may be done as per Government of India guidelines
16	9. ESTIMATE D PAYMENT TERMS	18	Liquidated damages @0.5% of invoice value will be deducted for delay of every week or part of week in respect of each deliverable identified in the scope of work. Total such LD will however not exceed 10% of invoice value. The deliverable would be for each TI and so any delay in this deliverable would attract LD as defined. Only delays attributed to the selected agency will attract LD. The decision of CBC would be final in this matter in establishing attributability.	It is Kindly requested to relax Liquidated damages as things like Force Majeure can arise anytime which can impact deliverables.	There might be unforeseeable circumstances that prevent someone from fulfilling a contract.	No change in this clause. Provisions under Force Majeure are given separately under section 23 of the RFE.