

RASHTRIYA KARMAYOGI LARGE SCALE JAN SEVA PROGRAM

CRITERIA FOR NOMINATION OF MASTER TRAINERS/KY COACHES

Master Trainers should be nominated by the leadership of each Ministry/Department/Organisation (MDO) in accordance with the following criteria. This ensures the selected individuals possess the required credibility, commitment, and competence to successfully deliver the Rashtriya Karmayogi Jan Seva Program within their MDOs.

A. Position, Experience & Credibility

- ☐ Should hold the position of Under Secretary/SO level within the MDO.
- ☐ Must have at least five years of service remaining before retirement.
- ☐ Is respected by seniors, peers, and juniors for competence and contributions.
- ☐ Master trainers can also be existing Master Trainers of Phase 1 (after undergoing a Refresher Session)
 - Retired officers interested in conducting training may also be nominated; in case the MDO decides accordingly the respective Ministries/Departments will retain overall responsibility and handle any expense reimbursements.
 - MDOs may also explore the feasibility of nominating faculty members from their CTIs/CSTIs

B. Commitment & Motivation

- ☐ Willing to take on the role of a KY coach
- ☐ Open to attending a 3-day training program

C. Training Competence & Abilities

- ☐ Confident in handling a class, including peers and juniors.
- ☐ Maintains high energy and alertness throughout the day.
- ☐ Respectful in all interactions.
- ☐ Communicates clearly and fluently in English and Hindi or a regional language.
- ☐ Comfortable with using computers; tech-savvy.

Kindly Note: The nominated officer should be relieved for the entirety of 3 days for the Karmayogi Coach training, and the subsequent 1-day batches of training to be conducted in their respective organisations.
